

## RACONTROLS SP. Z O.O. ONLINE SALES REGULATIONS

1. These RAControls sp. z o.o. Online Sales Regulations, hereinafter referred to as "Regulations", shall apply exclusively to sales orders placed via the online store at [myrac.racontrols.pl](https://myrac.racontrols.pl) (hereinafter referred to as "RAControls Store").
2. The owner of the [myrac.racontrols.pl](https://myrac.racontrols.pl) online store is RAControls sp. z o.o. with its registered office in Katowice, ul. Kościuszki 112, 40-519 Katowice, entered into the Register of Entrepreneurs of the National Court Register kept by the District Court Katowice-Wschód in Katowice, 8th Commercial Division of the National Court Register, KRS [National Court Register No.]: 0000272745, share capital: PLN 450,000, NIP [Tax ID No.]: 634-262-18-89, BDO [Waste Database No.]: 000002915.
3. The overriding document for these Regulations shall be the General Terms and Conditions of Sale of RAControls. The terms used herein shall be defined in the General Terms and Conditions of Sale of RAControls.
4. The provisions hereof as well as any amendments hereto shall be published at [myrac.racontrols.pl](https://myrac.racontrols.pl).
5. The RAControls Store shall sell exclusively to businesses, excluding consumers, and therefore the provisions of the Act of 30 May 2014 on consumer rights (Dz.U. /Journal of Laws/ of 2014, item 827, as amended) shall not apply; these Regulations shall serve as general terms and conditions for contracts between businesses (as defined in the Act — Entrepreneurs' Law (Art. 4(1))).
6. To place an order via the RAControls Store, it is necessary to register and create a Buyer's account. The Buyer shall be responsible for the accuracy of any data they enter in their Buyer Accounts.
7. The Buyer may place orders via the RAControls Store 7 (seven) days a week and 24 (twenty-four) hours a day at [myrac.racontrols.pl](https://myrac.racontrols.pl), except at times when the website is unavailable due to maintenance breaks or other technical reasons.
8. The Buyer declares that they have read the General Terms and Conditions of Sale of RAControls and these Regulations before placing an order via the RAControls Store. Orders may be placed by selecting a Product or Products, indicating the delivery address and then clicking the "Submit Order" button. By clicking the "Submit Order" button, the Buyer accepts the General Terms and Conditions of Sale of RAControls sp. z o.o., as well as these Regulations, and acknowledges the Privacy Policy.
9. By placing an order, the Buyer confirms their offer to purchase the Products set out therein.
10. By placing an order, the Buyer acknowledges that the order entails an obligation to pay, which shall take effect upon clicking the "Submit Order" button.
11. Once the order has been placed, RAControls sp. z o.o. shall send the Buyer an order confirmation by e-mail, which shall constitute a RAControls sp. z o.o. statement of acceptance of the Buyer's offer, with the sales contract to be concluded upon receipt of this confirmation by the Buyer. The order confirmation shall contain all information necessary to make payment.
12. Payment for the Products offered in the RAControls Store and delivery of the Goods shall be made as set out in the General Terms and Conditions of Sale.
13. The Goods shall be delivered by commercially available carriers or in another form agreed with the Buyer to the address specified by the Buyer in the order, within the time limit specified in the order confirmation (if the Buyer has a credit limit granted by RAControls sp. z o.o.) or otherwise a time limit counted from the date of payment being credited to the RAControls sp. z o.o. account.
14. The delivery date may be changed for reasons beyond the control of RAControls sp. z o.o. The Buyer shall be notified of this immediately. Where RAControls sp. z o.o. is unable to perform the service because the item ordered is unavailable, it shall notify the Buyer at the e-mail address provided when placing the order or by phone and shall refund the amount paid immediately, but no later than within 14 days of contract conclusion.
15. The Buyer agrees that RAControls sp. z o.o. may send VAT invoices and corrective invoices electronically without the issuer's signature to the email address provided when placing the order. VAT invoices and corrective invoices shall be issued, sent and archived by RAControls sp. z o.o. in accordance with applicable law, in particular with regard to their integrity and authenticity.

### Final Provisions

Any matters not regulated by the General Terms and Conditions of Sale of RAControls and these Regulations shall be governed by the provisions of the Civil Code.

These Regulations shall be effective from 30 June 2025; the General Terms and Conditions of Sale of RAControls shall be effective from 30 June 2025 and may be amended from time to time by RAControls sp. z o.o.

Amendments to the General Terms and Conditions of Sale of RAControls and these Regulations shall become effective on the date specified by RAControls sp. z o.o., but no earlier than within 14 days from the date of publication of information about such amendments at [myrac.racontrols.pl](https://myrac.racontrols.pl) along with the consolidated text of the Regulations. Orders for Products placed before the entry into force of the amended General Terms and Conditions of Sale of RAControls or these Regulations shall be subject to the rules set out in the previous General Terms and Conditions of Sale of RAControls or these Regulations. Amendments to the General Terms and Conditions of Sale of RAControls and these Regulations shall not affect the rights and obligations of the parties to RAControls Store Product sales contracts concluded before the entry into force of the amendment. Should the Buyer not accept the amended General Terms and Conditions of Sale of RAControls or the Regulations, they shall notify RAControls sp. z o.o. within 14 days from the date the amended GTCS or Regulations are made available on the above website, which shall result in termination of the agreement on provision of electronic services and closure of the Buyer's RAControls Store account.

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